

Enabling Bypass Permissions

Introduction

If you are getting the error 'Failed-Reason Unknown' when trying to bypass a zone from the HYYP App, it is most likely that the user code you are using does not have bypass permissions on the X-Series Alarm Panel.

This guide will take you through enabling bypass permissions. Please ensure you aren't using a saved pin but are entering the pin when bypassing, this way you are certain that you are editing the correct user code.

1. Enabling Bypass Permissions

1.1. Enter User Programming

To enter User Programming:

1. Press and hold the * key until it beeps



User Menu
Master Code + *



2. Enter the Master Code and press the * key.
(Usually the main 4 digit pin code used to arm/disarm the alarm)



1.2. Edit Code Properties

Now you must edit the user code properties to enable bypass permissions.

1. Enter 10 and press the * key



Code/Slot + *



2. Enter the user code you are using on the HYYP App and press the * key
3. Use the P/>> key to scroll to Zn Bypass



Property <<*>
Zn Bypass OFF

4. Enter the * Key to turn the bypass permission ON
5. When finished press the # key.

