

IDS HYYP Serial Installation Guide



SOUTH AFRICA'S LEADING MANUFACTURER AND DISTRIBUTOR OF
ELECTRONIC SECURITY PRODUCTS

Introduction

HYYP is your onsite communication hub, with alarm reporting and remote control via the HYYP Home APP. HYYP allows remote connection and programming via the IDSwift2 software using the HYYP Modem.

This guide will take you through the basic steps of a HYYP Serial installation.

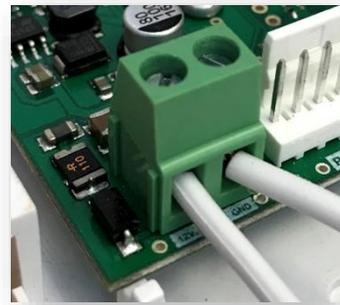
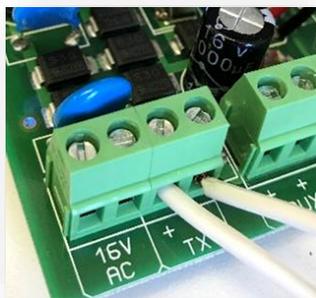


CHANGING THE WAY WE INTERACT WITH OUR HOME, BUSINESS AND MONITORING DEVICES

1. Connecting to the X-Series Panel

1.1. Wiring

Connect the HYYP Serial 12v input to the TX connectors of the X-Series panel. Note: TX+ must go to 12V and the TX- must go to GND.



TIP: When using rip cord there is a ridge on one of the wires, you can use this as the positive wire.

Connect the provided serial cable from the serial connector on the X-series panel to the serial connector on the HYYP Serial.



Tip: The red wire on the X-Series panel should be closest to the panel's heat sink.

Note: If you are using an X-Series panel version before v2.5 you need to put a jumper on J1 of the X-Series panel.

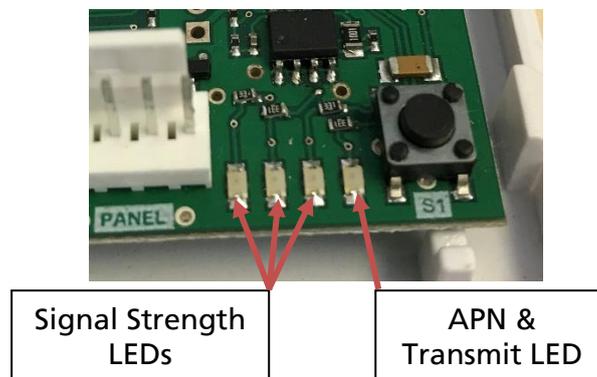


1.2. X-Series Programming

All required programming is done in installer programming.

- Enter Installer Code [9][9][9][9][*]
- Go to location 196 [1][9][6][*]
- Enter any six digit code [1][2][3][4][5][6][*] (*This is to authorise the HYP serial connection*)
- Go to location 61 [6][1][*] (*This is the partition's account code: 61 – Partition 1; 62 – Partition 2; 63 – Partition 3...*)
- Enter the account code issued by the control room [1][2][3][4][*]
- Exit installer programming [#]

1.3. HYP Serial LEDs



3 Signal LEDs flashing 1 time: Looking for cellphone network.

If the hub is stuck on these LEDs flashing once, then network is the issue. *Bad or no signal, faulty antenna.*

3 Signal LEDs flashing 2 times: Trying to connect to Trintel.

If the hub is stuck on these LEDs flashing twice, then the unit cannot connect to the platform. *Unit or SIM is not added to platform.*

3 Signal LEDs flashing 3 times: Trying to connect to messaging service.

If the hub is stuck on these LEDs flashing three times, then the unit cannot connect to the messaging service. *Escalate issue.*

2.HYYP Home App

With HYYP Home you have remote access to monitor and control your home or business anywhere, anytime, in real time.

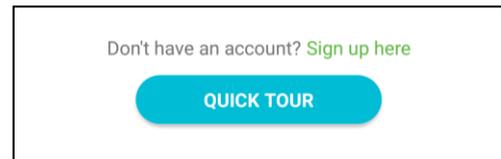
2.1. Installing the HYYP Home App

To install the HYYP Home App go to the Google Play Store and search for HYYP Home. And click install.



Once installed open the HYYP Home App, the first time you open the app you will be asked to sign up, or login if you have already registered.

Click 'Sign Up' to register and activate a device to the app.



Fill in your details, accept the terms and conditions and click sign up.

First name _____

Last name _____

Mobile number _____

Email address _____

Confirm email address _____

Password _____

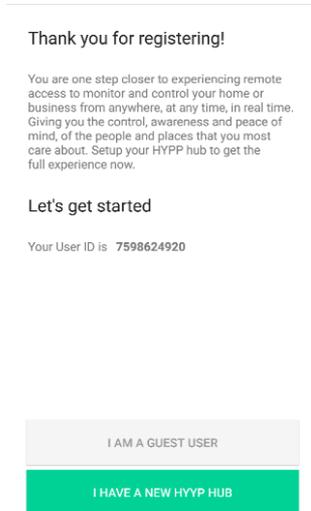
Confirm password _____

I Accept the Terms and Conditions

SIGN UP

2.2. Adding a site

Once registered you will be given a HYYP ID and asked if you have a HYYP Serial to connect. Click 'I have a new HYYP Hub'.

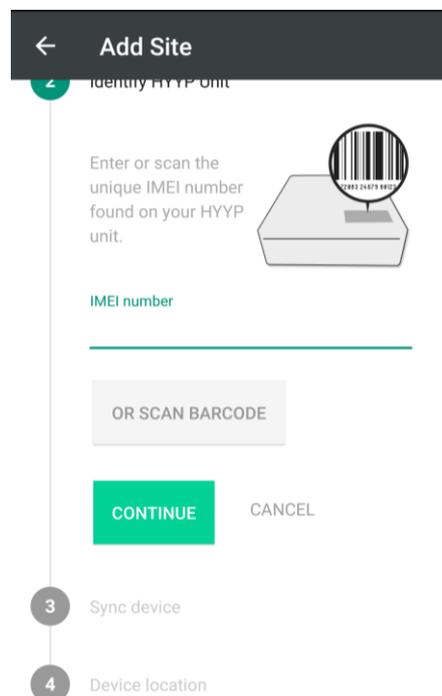
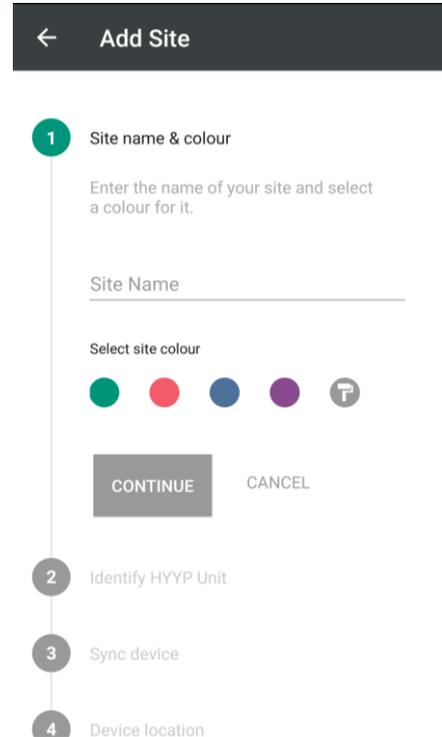


Give your HYYP Serial a name and choose a site colour. The site colour will help distinguish between multiple sites.

Click 'Continue'.

Enter the HYYP Serial IMEI number or scan the unique barcode on the HYYP Serial.

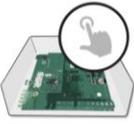
Click 'Continue'.



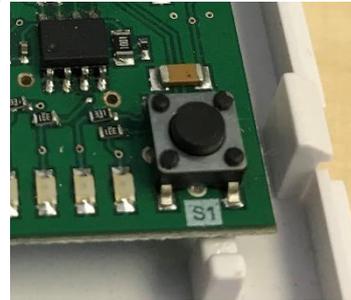
Press the sync button on the HYYP Serial.

3 Sync device

Press the button on your HYYP unit to sync the panel with your device or send sync command from keypad.



Waiting for confirmation of button press...



← Add Site

4 Device location

Enter the address where the HYYP unit is installed.

Street Address

Suburb

City

Province

Country
South Africa

Area Code

CONTINUE CANCEL

Fill in details of where the HYYP Serial is installed.

Click 'Next'.

Your HYYP Serial has successfully been synced with the HYYP Home app.

